

# Ghana Science & Tech Explorer Prize 2025 Privacy Policy

This website belongs to DreamOval Foundation and is operated for the purpose of the Ghana Science & Tech Explorer Prize. The privacy policy detailed below explains how DreamOval Foundation uses personal information we collect via this site and by running the challenge prize competition. We are committed to protecting your privacy and will take all reasonable precautions to safeguard personal information. In addition, we include links to other websites, therefore we encourage you to read the privacy statements on the other sites you visit.



#### 1. What kind of information do we collect?

## Sign-up details

When you register or sign up for events, a challenge prize, newsletters or publications, we will ask you for personal information such as your name, email address, organisation, organisation location and other contact details such as a contact phone number.

## **Application details**

If you apply to the competition, or otherwise apply for funding or support from DreamOval Foundation, or register to attend one of our events we may ask for more detailed information. We will use this to process your application and you will be asked to agree to specific terms and conditions at the time of making the application.

### Feedback and surveys

We may also ask you for feedback about DreamOval Foundation or to complete surveys.

If you complete a survey, we will use the information you provide to establish trends and to complete anonymised reports. We collect this information on an anonymised basis except as relates to the team you are in. No individual will be identified from these established trends and/or from the contents of these reports. We may share these reports with our partners.

#### Research

If you agree to work with us in relation to any research we are conducting, we will ask you for your name, contact details and occupation. We may also ask for further information about you which is relevant to the particular research you are participating in.

## **Online activity**

When you use our website, we obtain information about the device from which you accessed it, your visits and use of the website. This includes your IP address, location, browser type and version, search referrer and activity. We record your activity and preferences when visiting the sites through the use of cookies (see **Cookies**, below).

# Your posts and communications

If you post content or communicate via the site, we may also ask for your name, occupation and the organisation you work for. We also store and monitor your content and communications.



## Polls and quizzes

We use Crowdsignal and Riddle to run interactive polls and quizzes on our website. See the Crowdsignal Privacy Policy and the Riddle Privacy Policy for more information.

# 2. What do we do with information we collect and what is our legal basis for this? Third party processors

As is indicated below, we may use third party platforms and processors to deliver newsletters, process applications, event registrations, process payments, process surveys, and process any request to update your data contact preferences. In using these third parties we are pursuing our legitimate interest to use third party technology to achieve greater efficiency within our organisation. To balance our interests against yours, we have taken steps to ensure these third parties maintain appropriate technical and organisational measures to keep your personal information secure.

## Sign-up details

If you sign-up for us to send you newsletters, publications and other information about DreamOval Foundation, our partners and activities (see **Marketing** below), we will use your personal information to send these to you. Our legal basis for doing this is your consent. However, you have the right to withdraw this consent at any time.

#### **Events**

If you register to attend one of our events we will use your personal information to process your application to attend the event, take payment, if any, for our administration and management of the event and to send you any updates or information regarding the event. Our legal basis for doing so is to fulfil the agreement with you for your attendance. We use Eventbrite as the registration system for many of our events and its server is based in the United States (U.S.) and may store and process your information outside Ghana. See the Eventbrite privacy policy for more information.

In addition, we will conduct event tracking to help us understand our audience and reach, and to improve future events. To enable us to do this we will work with Fathom Analytics. Your personal information is not used during this process and individuals cannot be identified from data which Fathom uses to provide us with these event tracking services.

## **Application details**

We will use your personal information to process applications you make via the site. We undertake this processing because it is necessary to fully assess your application, and if



successful, to take steps to enter into an agreement with you (this is our legal basis for the processing).

If you apply to the challenge prize competition or for other funding or support, you may be directed to another platform to process these applications. We currently use Evalato for these applications. Evalato are based in the Republic of Bulgaria and that may involve your information being stored and processed outside Ghana please see their privacy policy. We remain the controller of your personal information in this arrangement — Evalato only processes your personal information in line with our instructions.

## Feedback and surveys

If you agree to give us feedback or complete a survey, we will use the information to improve our work and activities. We usually use Alchemer (formerly Surveygizmo) to process surveys, and they only process your information on our instructions. Alchemer operate in the US. For more information see their <u>privacy policy</u>. If you agree to participate in any survey that will form part of any research project, we will tell you at the time you take part how your information will be used for the particular research project or programme, and how long it will be kept for.

#### Research

If you agree to take part in any research we will use your information for the purpose of that research project or programme. Full details of how your personal information will be used will be given to you at the time you agree to participate; this could include to inform the development of a new prize, project, programme or other initiative, being incorporated into reports or other research outcomes, and may include being publicly displayed on web pages relating to the particular research project or programme.

## Online activity

The information that we obtain about your device helps us to monitor the website and keep it secure. The cookies we use tell us how you use the site and what pages you have visited. In pursuing these activities, we use our legitimate interest of improving the performance of the site, and to help us understand more about our customer's interests and preferences, and to inform our marketing strategy. Some of these cookies are used for remarketing purposes and, if you agree, will be used to send you tailored advertisements. For more information, see "Cookies" below.

#### **Posts and Communications**

If you post any comments on the website, any personal information you agree to provide will be displayed publicly on the website along with your comments.



## Polls and quizzes

If you participate in any of our quizzes, or vote in our public poll, they may collect information from you in order for you to fully interact with these features. For more information on the types of information they collect, please refer to the <a href="Crowdsignal Privacy Policy">Crowdsignal Privacy Policy</a> and the <a href="Riddle Privacy Policy">Riddle Privacy Policy</a>.

#### For all kinds of information collected

Please make sure that any personal details you provide are accurate and up to date, and let us know about any changes. Please get consent first before giving us anyone else's information.

The nature of DreamOval Foundation's work means we often work in partnership with other organisations, however, we will not share your information with any other organisation unless we have your permission first, unless we have a legitimate interest to do so (see section 5 below).

We may also use your information to carry out analysis and research to improve our publications, events and activities, customise our website and its content to your particular preferences, notify you of any changes to our website or to our activities that may affect you, to prevent and detect fraud and abuse, and to protect other users.

However you choose to engage with or support DreamOval Foundation, we may retain your information for our own legitimate business interests for statistical analysis purposes, in order to review, develop and improve our business activities. In this situation, we will only keep any personal information if it is necessary to do so, and will always put in place appropriate safeguards, including where possible anonymising or minimising the data retained.

We use a third party to provide cloud based data security, storage and disaster recovery service to backup data that we hold, we currently use **Barracuda**. **Barraduda** are based in xxxx and store your Data outside Ghana. For more information, take a look at the Barracuda privacy policy.



## 3. How long will we keep your information for?

## **General principle**

We will only keep any personal information that you provide to us for as long as is necessary to fulfil the purpose for which you gave us the information and we will securely delete information when it is no longer needed for that purpose, as explained in more detail below.

#### **Events**

If you attend one of our events, we will use your information for the purpose of the event and will only contact you for any other purpose if you have said we can. We will retain your personal information collected for the purpose of the event for 3 years for evaluation and business development purposes to help us understand our audience and reach, and to improve future events.

#### Consent

We keep records of consent, and any withdrawal of consent, on our files for as long as your personal information is being used in-line with that consent and for a period of 6 years after the consent is withdrawn (unless otherwise requested by you).

## **Application details**

If you apply for other funding or support, and you are successful, then we will keep your information for 6 years after the associated agreement has come to an end, or if the agreement was executed as a deed for 12 years. If the project or initiative has any external funding or support, we may need to retain your information for a longer period to fulfil our obligations under those agreements, in which case we will tell you that at the time of application.

However, if you are unsuccessful in your application, once the process has ended we will retain your information for 3 years for evaluation and business development purposes, and to provide you with future opportunities to apply for similar opportunities, funding and support in the future. If you do not wish us to contact you about future opportunities, please let us know by writing to use or emailing us at the at the contact details below.

#### Research

If you agree to take part in any research your personal information will be kept for as long as it is of value to DreamOval Foundation and the wider research community, and for as long as may be specified by any external research funder, patent law, legislative and other regulatory requirements. Research data shall be reviewed at least every <a href="#personal-black">5</a> years to consider its continued value to DreamOval Foundation, and personal data



anonymised or pseudonymised where possible, unless to do so would affect the integrity of the research data and/or its outcomes, or its future value.

To the extent that personal data arising from any research is embodied within a research report or other research outcome, it will be retained in perpetuity as part of the published materials.

Research that supports the development of a prize, project, programme, publication or other research outcome, shall be kept for at least 5 years beyond publication or any other research outcome has been completed. If the research is funded or the subject of any other contract, your personal data may be kept for 6 years after the end of the contract or longer if the contract or funding agreement specifies, which could be up to 12 years after the contract ends.

#### **Posts and communications**

Any information that you post on the website shall only be kept and displayed for such time as the subject matter to which is relates is publicly displayed.

## Polls and quizzes

Information gathered as part of any of our quizzes or polls is only kept for as long as is deemed necessary. For further information, please refer to the <u>Crowdsignal Privacy Policy</u> and the <u>Riddle Privacy Policy</u>.

## **Processing for statistical analysis purposes**

This type of processing will only be undertaken whilst we retain your personal information in line with the principles explained above.



## 4. Marketing

If you sign up to our mailing list we will use your details to keep you informed about latest news, blogs, programme updates, research, publications, event details, jobs and funding opportunities, and may request feedback, including our annual audience survey.

In order to deliver our e-newsletters we use third party providers. We gather statistics around email opening and clicks using industry standard technologies to help us monitor and improve our e-newsletter. We currently use Mailchimp and Salesforce whose servers are hosted in the USA. If you want to know more about how your information will be stored and processed, read the SalesForce privacy policy, as well as the Mailchimp privacy policy.

If we use any other providers we will let you know when you subscribe. In addition, if you no longer want to receive marketing communications from us, you can unsubscribe from our mailing list at any time by please clicking the unsubscribe link, at the bottom of our emails or by emailing **info@dreamoval.org** detailing your name and email address. If you are given the opportunity to update your contact preferences in any email from us, this will link to a form hosted by Alchemer. If this function is not made available, please email us at the above address with your preference updates.

We use third party remarketing services to tailor advertising to you based upon your browsing history on this website, for more information see section 6, Cookies, below.



# 5. Who else has access to your information?

We may share your information with our partners and with companies who help us to operate this site, and if you register to attend an event or apply to one of our programmes or indicate interest in any other activity detailed on the site, we may share your details with the companies/organisations and individuals who help us to fund, organise and operate the events, grant programmes and other activities. Our legal basis for doing this is to pursue our legitimate interest of being able to work collaboratively with other organisations to operate and administer the event, programme or activity. Some of these organisations may process your information in countries outside Ghana, where data protection laws are not the same.

You can rest assured that we will always ensure any transfer is subject to appropriate security measures to safeguard your personal data. Where transfers are necessary to countries where data protection has not yet been declared to be adequate, we rely on GDPR Article 49(1)(c) for these transfers. Full details of these organisations, confirmation of where they would process your personal information, and details of the steps we have taken to safeguard your personal data will be provided as part of the online data collection process.

If you apply to the challenge prize competition or for other funding or support from DreamOval Foundation we may share your personal information with judges or other partners who help us access your application. If we need to do this, we will let you know who those judges or partners are before we share your personal information with them.

We may share your information within the DreamOval Foundation group of companies, for the purposes of managing the event, grant or activity. DreamOval Foundation currently provides all support and services for its subsidiary companies, therefore, our legal basis for sharing your information is to pursue the legitimate interests of shared resources and management reporting between the companies within the group. Our group companies will not process your data outside Ghana unless we notify you otherwise. Details of our group companies can be found on the website (www.gstep.org.gh).

Comments, blogs and other information which you post on the site are displayed publicly and can be viewed by other users. Please be careful when disclosing personal information which may identify you or anyone else. We are not responsible for the protection or security of information which you post in public areas.

We Are Telescopic, the developer of this website, may have access to information about your online activity (see "Online Activity" above and "Cookies" below) solely for the purpose of the administration and maintenance of the website. DreamOval Foundation has an appropriate agreement in place with We Are Telescopic to ensure the security of this information.



We may disclose your personal information to law enforcement agencies if required by law (in which case our legal basis for doing this is for compliance with a legal obligation), or to protect or defend ourselves or others against illegal or harmful activities (in which case, our legal basis for doing this is the pursuit of these legitimate interests).



#### 6. Cookies

This site contains cookies. Cookies are small text files that are placed on your computer by websites you visit. They are widely used to make websites work, or work more efficiently, as well as to provide information to site owners. Most web browsers allow some control of most cookies through browser settings.

In addition, this site uses cookies that are strictly necessary to enable you to move around the site or to provide certain basic features, such as logging into secure areas.

The site also uses performance cookies which collect information about how you use the site, such as how you are referred to and how long you stay on certain pages. This information is aggregated and therefore anonymous and is used to improve the performance of the site. If you want, you can block cookies by changing the settings on your browser. Please note that some of the features of the site may not work if you choose to block cookies. To find out more about cookies, see our [Cookie Policy – link]

We also use third party tracking cookies for remarketing, including Google Adwords. These third parties help us to send you tailored advertisements about DreamOval Foundation, that we think may be of interest to you, based on what parts of DreamOval Foundation's websites you have viewed. The advertisements will be shown to you on other search results pages, or on sites within Google's or any other third-party display network. We do not collect any identifiable information through the use of these third-party remarketing services.

If you do not wish to receive such advertisements, then you must deactivate the Google Adwords cookie from your account. For more information on how Google uses advertising cookies, to manage your settings and opt-out of these features please Google support website.



# 7. Security

We take steps to protect your personal information and follow procedures designed to minimise unauthorised access or disclosure of your information. If you have a password for an account on this site, please keep this safe and do not share it with anyone else. You are responsible for all activity on your account and must contact us immediately if you are aware of any unauthorised use of your password or other security breach.



## 8. Contacting us, exercising your rights and complaints

You are legally entitled to know what personal information we hold about you and how that information is processed, which includes the right to:

- **know** what information we hold about you
- ask us to correct any mistakes in your information which we hold
- **ask** us to delete your personal information
- ask us to stop using your personal information or restrict how we can use it, for example if you feel it is inaccurate or no longer needs to be used by DreamOval Foundation
- to object to us using of your personal information
- to object to any automated decision making that we may do using your personal information

If you wish to know what information we hold about you, or wish to exercise any of your other rights as detailed above, or have any complaint about how we are using your personal information, then please email us using info@dreamoval.org or write to us at xxx and provide enough information to identify yourself (e.g. name and address or any registration details).

If our information is incorrect or out of date, please provide us with the information to update it. Similarly, if you want us to delete, restrict or stop using any information we hold about you, please explain the reasons why you are asking this. If you are unhappy with how we are using your information, again please explain to us the reasons and we will investigate the matter.

You can also write to the same address if you have a complaint about this policy.

If you are unhappy with how any data rights request or complaint has been dealt with you have the right to complain to the **Data Protection Commission**.



# 9. Changes to the privacy policy

We may change this privacy policy from time to time. We will notify you of any changes that relate to information we already hold about you, where practicable. You should check this policy occasionally to ensure you are aware of the most recent version that will apply each time you access this website.

DreamOval Foundation, a company with number 0595703311 and registered charity with charity number xxxx. Registered address: DreamOval Foundation, 2nd Floor Crystal Plaza Building, Sakumono, Accra Ghana